



CAREPLEX
ORTHOPAEDIC
AMBULATORY SURGERY CENTER

FINANCIAL ASSISTANCE PROGRAM



When those who live in our communities need care, financial concerns should not prevent them from receiving treatment. CarePlex Orthopaedic ASC is committed to providing medically necessary care by offering financial assistance to individuals that qualify.

3000 COLISEUM DR HAMPTON, VIRGINIA 23666
www.CAREPLEXORTHO.com
757.736.4100



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Who qualifies for assistance?

In general, if your yearly income is less than or equal to 250% of the Federal Poverty Guideline, you may qualify for a full discount on your charges. If your income is over that, you may qualify for a partial discount. The Federal Poverty Guideline is available at

<https://aspe.hhs.gov/poverty-guidelines>

How do I apply for the assistance?

You have to fill out the application and provide all the needed information. That information will be your income, assets, liabilities, expenses and other available resources. The application is available online at www.careplexortho.com or you can request one at 757.736.4103.

Can someone help me apply? Can someone explain this to me?

Yes. Free and confidential help is available. Call our Financial Counselor at 757.736.4103

How will I know if I'm approved?

Within 30 days after all needed information is received along with the application, our Financial Counselor will contact you to let you know if you are approved and how much you are approved for.

"We have several ways to help in this time of need."



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